

# PRIVACY POLICY - FIRMA TWÓRCÓW SP. Z O.O.

## Company Information Header

Company Name: Firma Twórców Sp. z o.o.

Business Address: Suite U.5, 77 Pulawska Street, Warsaw 02-595, Poland

Email: [hello@studyhall.app](mailto:hello@studyhall.app)

Phone Number: +48 732 100 804

Website: <https://studyhall.app>

Effective Date: 2026-03-15

Last Updated: 2026-03-15

## Introduction

Firma Twórców Sp. z o.o. ("we", "our", or "us") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard information when you use our website, products, or services. By using our website or services, you agree to this Privacy Policy. If you do not agree, please discontinue use of our services.

## Information We Collect

We collect the following types of personal information depending on how you interact with our services:

Information provided directly by you:

- Contact information (e.g., name, email address, phone number)
- Account or registration details
- Payment or billing details
- Content or documents uploaded to the platform
- IP address, operating system, browser, device, screen, referrer, country, city, language

Information collected automatically:

- Device, browser, and IP address
- Usage data such as pages visited, session duration, and clicks
- Cookies and similar tracking technologies (see Cookie Policy)

## How We Use Personal Data

We use personal data to:

- Provide and operate our services
- Process transactions and manage subscriptions
- Communicate with users about updates, inquiries, or support
- Improve website functionality and user experience
- Comply with legal obligations

We do not send marketing communications unless you explicitly opt in.

## **Legal Bases for Processing**

As our company serves users in the UK or EU, data processing is based on one or more of the following: performance of a contract, legal obligations, legitimate interests, consent (for marketing or cookies).

## **Data Sharing and Disclosure**

We only share personal data where necessary:

- service providers: for hosting, analytics, email, or payment processing
- legal authorities: when required by law or court order
- business transfers: in case of a merger or acquisition

We do not sell or rent personal data.

Sub-processors are bound by confidentiality and data protection obligations. You can request a list of sub-processors by contacting us at [hello@studyhall.app](mailto:hello@studyhall.app).

## **Data Retention**

We keep personal data only for as long as necessary to provide and maintain the service, fulfil legal and accounting obligations, resolve disputes and enforce agreements.

We keep personal data for 1 year after the service ends, then delete or anonymize it.

Data that is no longer required is securely deleted or anonymized.

## **Data Security**

We use appropriate technical and organizational measures to protect personal data, including: Encryption of data in transit and at rest, access control and authentication, regular monitoring and backups. Although no system is completely secure, we take all reasonable precautions to safeguard information.

## **International Data Transfers**

We ensure international transfers comply with applicable data protection laws. If data is transferred outside your country, we ensure compliance through Standard Contractual Clauses (SCCs) or equivalent safeguards approved by law.

## **User Rights**

Depending on your jurisdiction, users may have the right to:

- Access and obtain a copy of their personal data
- Correct inaccurate information
- Request deletion of their data
- Withdraw consent at any time
- Object to or restrict processing

- Request data portability

To exercise any rights, users may contact us at [hello@studyhall.app](mailto:hello@studyhall.app).

## **Cookies and Tracking**

We use cookies and similar technologies to enhance functionality and analyze usage. Users can manage cookie preferences in their browser or via our Cookie Policy.

## **Updates to This Policy**

We may update this Privacy Policy periodically. Significant updates will be communicated via email or website notice at least 15 days before changes take effect. The "Effective Date" at the top of this document reflects the most recent update.

## **Contact**

If you have questions or requests regarding this Privacy Policy or your personal data, contact us at:

Email: [hello@studyhall.app](mailto:hello@studyhall.app)

Phone: +48 732 100 804

Address: Firma Twórców Sp. z o.o., Suite U.5, 77 Pulawska Street, Warsaw 02-595, Poland

Document ID: 96a69000-0c0b-4ac9-bf9a-9dea4dc223f7

Created: 3/15/2026

Last Modified: 3/15/2026

Exported on: 3/15/2026